



INDEX NURSING COLLEGE

(Run by Mayank Welfare Society)

Approved by Indian Nursing Council, New Delhi, Madhya Pradesh Nurses Registration Council, Bhopal (M.P.)
Constituent Unit of Malwanchal University, Indore (M.P.)



RefNo: INC/PO/2020/865/c

Date: 10/2/2020

CIRUCLAR

All the members of the Grievance and Redressal committee are hereby informed that a meeting will be held on 12/2/2020 at 02.00 pm in the principal's office with the following agenda:

Agenda:

1. Rearrange the awareness program from grievance and redressal committee for the first year students.

Committee Chairperson

Dr. Jinu K Rajan

Principal

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Ref No: INC/pe/2021/1844/B

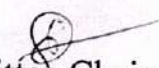
Date: 23/8/2021

CIRUCLAR

All the members of the Grievance and Redressal committee are hereby informed that a meeting will be held on 24/8/2021 at 11.30am in the principal's office with the following agenda:

Agenda:


1. Cleanliness of mess.
2. Leakage of water from roof.

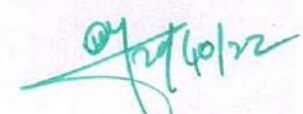

Committee Chairperson

Dr. Prof. Smriti G Solomon
Principal
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Ref No: INC/PO/2021/1424/B


Date: 15/2/2021

CIRUCLAR

All the members of the Grievance and Redressal committee are hereby informed that a meeting will be held on 17/2/2021 at 12.30 pm in the principal's office with the following agenda:

Agenda:

1. Rude behavior of mess workers.



Committee Chairperson

Dr. Prof. Smriti G Solomon
Principal

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Ref No: INC/PC/2017/2029/B

Date: 3/8/2017

CIRCULAR


All the members of the Grievance and Redressal committee are hereby informed that a meeting will be held on 5/8/2017 at 10.00 am in the principal's office with the following agenda:

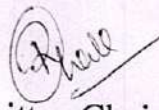
Agenda:

1. Student misbehave with a teacher.

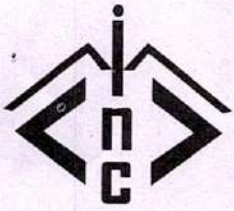
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Principal
INDEX NURSING COLLEGE
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Committee Chairperson
Mrs. Achamma Varghese
Principal
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Ref No: INC/PO/2018/20/13

Date: 6/2/2018

Minutes Of The Grievance & Redressal Committee Meeting

The Grievance & Redressal Committee meeting was held on 5/2/2018 in Index Nursing College. The following members were attended the meeting

- Dr. Jinu K Rajan (Chairperson)
- Mrs. Anu V Kumar (Member)
- Mr. Manu K (Member)
- Mr. Mahesh Bamniya (Member)
- Mrs. Vandana Bhadoriya (Member)
- Mr. Vikas Bhadoriya (Member)

Following agenda were discussed in the meeting:

Agenda 1: There was a demand from students that they want extra hours for library during college time. It was discussed and decided to put an extra hour for library in weekly timetable.

Agenda 2: There was complaint from boys hostel that a tube light in boys common room is not working. It was discussed and instructed to the hostel supervisor to change that tube light immediately and check all the rooms if there is any malfunctioning of any electric equipment.

Agenda 3: Any other point with permission of chair.

The members are happy to learn that the issue of minor complaints are dealt by concerned departments effectively and any complaints if not dealt, should be forwarded to Grievance and Redressal Committee.

The meeting ended with vote of thanks to the chair.

Committee Chairperson

Dr. Jinu K Rajan
Principal

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Ref No: INC/PO/2018/106/B

Date: 20/8/2019

CIRUCLAR

All the members of the Grievance and Redressal committee are hereby informed that a meeting will be held on 21/8/2019 at 03.00 pm in the principal's office with the following agenda:

Agenda:

1. Not collecting of waste timely from girls hostel.

Committee Chairperson

Dr. Jinu K Rajan

Principal

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Ref No: INC/PO(2017/2030/B

Date: 7/8/2017

Minutes Of The Grievance & Redressal Committee Meeting

The Grievance & Redressal Committee meeting was held on 5/8/2017 in Index Nursing College. The following members were attended the meeting

- Mrs. Achamma Varghese (Chairperson)
- Mrs. Payal Sharma (Member)
- Mr. Manu K (Member)
- Mr. Mahesh Bamniya (Member)
- Mrs. Vandana Bhadoriya (Member)
- Mr. Vikas Bhadoriya (Member)

Following agenda were discussed in the meeting:

Agenda 1: There was an argument between a teacher and a student regarding clinical evaluation. The student think he deserve more marks than what he gets. On the basis of this argument principal orders to reevaluate the particular procedure and found out that the previous marks were genuine. It was decided in the meeting that a disciplinary action has been taken on student. As disciplinary action that student has to do 12 hours duty in surgical ward for 3 days.

Agenda 2: Any other point with permission of chair.

The members are happy to learn that the issue of minor complaints are dealt by concerned departments effectively and any complaints if not dealt, should be forwarded to Grievance and Redressal Committee.

The meeting ended with vote of thanks to the chair.

Committee Chairperson

Mrs. Achamma Varghese

Principal

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Ref No: INC/PC/2020/878/B

Date: 14/2/2020

Minutes Of The Grievance & Redressal Committee Meeting

The Grievance & Redressal Committee meeting was held on 12/2/2020 in Index Nursing College. The following members were attended the meeting

- Dr. Jinu K Rajan (Chairperson)
- Mrs. Anu V Kumar (Member)
- Mr. Manu K (Member)
- Mr. Mahesh Bamniya (Member)
- Mrs. Vandana Bhadoriya (Member)
- Mr. Vikas Bhadoriya (Member)

The following agenda were discussed in the meeting:

Agenda 1: There was a suggestion to aware the new students about grievance and redressal committee. It was decided to arrange an awareness program for new students so that they can register their grievances without any delay and committee can take actions on that grievances.

Agenda 2: Any other point with permission of chair.

The members are happy to learn that the issue of minor complaints are dealt by concerned departments effectively and any complaints if not dealt, should be forwarded to Grievance and Redressal Committee.

The meeting ended with vote of thanks to the chair

Committee Chairperson

Dr. Jinu K Rajan
Principal
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College Address : Gram Morodhat, Nemawar Road, Post. Bavlia Khurd, Dist., INDORE - 452 016 (M.P.), Ph. : 0731- 4013751

E-mail : nursing@indexgroup.co.in • Visit us : www.indexgroup.co.in

City Office : 104, Trishul Apartment 5, Sanghi Colony, A.B. Road, INDORE -08, Ph. : 0731-4215757, Fax : 0731-4044715



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Ref No: 1MC/PC/2019/501/B

Date: 19/2/2019

CIRUCLAR

All the members of the Grievance and Redressal committee are hereby informed that a meeting will be held on 25/2/2019 at 02.30pm in the principal's office with the following agenda:

Agenda:

1. Extra hours for library.

Committee Chairperson

Dr. Jinu K Rajan

Principal

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Ref No: INC/PC/2018/109/B

Date: 23/8/2018

Minutes Of The Grievance & Redressal Committee Meeting

The Grievance & Redressal Committee meeting was held on 21/8/2018 in Index Nursing College. The following members were attended the meeting

- Dr. Jinu K Rajan (Chairperson)
- Mrs. Anu V Kumar (Member)
- Mr. Manu K (Member)
- Mr. Mahesh Bamniya (Member)
- Mrs. Vandana Bhadoriya (Member)
- Mr. Vikas Bhadoriya (Member)

Following agenda were discussed in the meeting:

Agenda 1: There was complaint from girls hostel that waste is not collected timely. It was discussed that instructed the supervisor to coordinate with maintenance department and inform them regarding this problem.

Agenda 2: Any other point with permission of chair.

The members are happy to learn that the issue of minor complaints are dealt by concerned departments effectively and any complaints if not dealt, should be forwarded to Grievance and Redressal Committee.

The meeting ended with vote of thanks to the chair.

Committee Chairperson

Dr. Jinu K Rajan
Principal

INDEX NURSING COLLEGE
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Ref No: INC/PO/2019/638/B

Date: 23/8/2019

Minutes Of The Grievance & Redressal Committee Meeting

The Grievance & Redressal Committee meeting was held on 20/8/2019 in Index Nursing College. The following members were attended the meeting

- Dr. Jinu K Rajan (Chairperson)
- Mrs. Anu V Kumar (Member)
- Mr. Manu K (Member)
- Mr. Mahesh Bamniya (Member)
- Mrs. Vandana Bhadoriya (Member)
- Mr. Vikas Bhadoriya (Member)

The following agenda were discussed in the meeting:

Agenda 1: There was a demand from students that they want extra hours for library during college time. It was discussed and decided to put an extra hour for library in weekly timetable.

Agenda 2: There was complaint from girls hostel that waste is not collected timely. It was discussed that instructed the supervisor to coordinate with maintenance department and inform them regarding this problem.

Agenda 3: Any other point with permission of chair.

The members are happy to learn that the issue of minor complaints are dealt by concerned departments effectively and any complaints if not dealt, should be forwarded to Grievance and Redressal Committee.

The meeting ended with vote of thanks to the chair


Committee Chairperson

Dr. Jinu K Rajan
Principal
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Ref No: 1Mc/PC/2020/1040/C

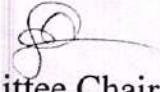
Date: 24/8/2020

CIRUCLAR

All the members of the Grievance and Redressal committee are hereby informed that a meeting will be held on 25/8/2020 at 11.00 am in the principal's office with the following agenda:

Agenda:

1. Maintenance of water supply in boys hostel.



Committee Chairperson

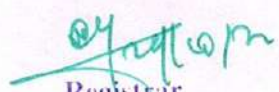
Dr. Prof. Smriti G Solomon

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Ref No: INC/PC/2019/510/13

Date: 27/2/2019

Minutes Of The Grievance & Redressal Committee Meeting

The Grievance & Redressal Committee meeting was held on 25/2/2019 in Index Nursing College. The following members were attended the meeting

- Dr. Jinu K Rajan (Chairperson)
- Mrs. Anu V Kumar (Member)
- Mr. Manu K (Member)
- Mr. Mahesh Bamniya (Member)
- Mrs. Vandana Bhadoriya (Member)
- Mr. Vikas Bhadoriya (Member)

The following agenda were discussed in the meeting:

Agenda 1: There was a demand from students that they want extra hours for library during college time. It was discussed and decided to put an extra hour for library in weekly timetable.

Agenda 2: Any other point with permission of chair.

The members are happy to learn that the issue of minor complaints are dealt by concerned departments effectively and any complaints if not dealt, should be forwarded to Grievance and Redressal Committee.

The meeting ended with vote of thanks to the chair.

Committee Chairperson

Dr. Jinu K Rajan

Principal

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Ref No: INC/PO/2021/1434/B

Date: 19/2/2021

Minutes Of The Grievance & Redressal Committee Meeting

The Grievance & Redressal Committee meeting was held on 17/2/2021 in Index Nursing College. The following members were attended the meeting

- Dr. Prof. Smriti G Solomon (Chairperson)
- Dr. Prof Reena Thakur (Member)
- Mr. Manu K (Member)
- Mr. Nirbhay Singh (Member)
- Mrs. Vandana Bhadoriya (Member)
- Mr. Vikas Bhadoriya (Member)


The following agenda were discussed in the meeting:

Agenda 1: There was a complaint regarding behaviour of mess workers. Student complaints that mess workers talked in harsh way with the students. It was discussed and decided to instruct the students and mess workers to behave properly with each other.

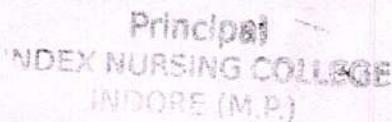
Agenda 2: Any other point with permission of chair.


The members are happy to learn that the issue of minor complaints are dealt by concerned departments effectively and any complaints if not dealt, should be forwarded to Grievance and Redressal Committee.

The meeting ended with vote of thanks to the chair


Committee Chairperson

Dr. Prof. Smriti G Solomon


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Ref No: INC/PO/2019/637/B

Date: 19/8/2019

CIRUCLAR

All the members of the Grievance and Redressal committee are hereby informed that a meeting will be held on 20/8/2019 at 10.00 pm in the principal's office with the following agenda:

Agenda:

1. Extra library hours.
2. Complaints regarding not collecting of waste timely.

Committee Chairperson

Dr. Jinu K Rajan

Principal

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Ref No: INC/PO/2020/1047/C

Date: 28/8/2020

Minutes Of The Grievance & Redressal Committee Meeting

The Grievance & Redressal Committee meeting was held on 25/8/2020 in Index Nursing College. The following members were attended the meeting

- Dr. Prof. Smriti G Solomon (Chairperson)
- Dr. Prof Reena Thakur (Member)
- Mr. Manu K (Member)
- Mr. Nirbhay Singh (Member)
- Mrs. Vandana Bhadoriya (Member)
- Mr. Vikas Bhadoriya (Member)


The following agenda were discussed in the meeting:

Agenda 1: There was a complaint from boys hostel that few water taps were not working in the common washrooms. It was discussed and instructed to the maintenance supervisor to change the water taps immediately.

Agenda 2: Any other point with permission of chair.


The members are happy to learn that the issue of minor complaints are dealt by concerned departments effectively and any complaints if not dealt, should be forwarded to Grievance and Redressal Committee.


The meeting ended with vote of thanks to the chair


Committee Chairperson

Dr. Prof. Smriti G Solomon

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Ref No: INC/PC/2018/17/B

Date: 1/2/2018

CIRUCLAR

All the members of the Grievance and Redressal committee are hereby informed that a meeting will be held on 5/2/2018 at 11.30 pm in the principal's office with the following agenda:

Agenda:

1. Adding for extra hours of library.
2. Light malfunction in boys hostel.

Committee Chairperson

Dr. Jinu K Rajan
Principal

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Ref No: INC/PC/2021/1846/C

Date: 27/8/2021

Minutes Of The Grievance & Redressal Committee Meeting

The Grievance & Redressal Committee meeting was held on 24/8/2021 in Index Nursing College. The following members were attended the meeting

- Dr. Prof. Smriti G Solomon (Chairperson)
- Dr. Prof Reena Thakur (Member)
- Mr. Manu K (Member)
- Mr. Nirbhay Singh (Member)
- Mrs. Vandana Bhadoriya (Member)
- Mr. Vikas Bhadoriya (Member)

The following agenda were discussed in the meeting:

Agenda 1: There was a complaint regarding cleanliness of mess because there was a leakage of water from above first floor. It was discussed and instructed to the maintenance department to look into this matter and do the needful as soon as possible.

Agenda 2: Any other point with permission of chair.

The members are happy to learn that the issue of minor complaints are dealt by concerned departments effectively and any complaints if not dealt, should be forwarded to Grievance and Redressal Committee.

The meeting ended with vote of thanks to the chair

Committee Chairperson

Dr. Prof. Smriti G Solomon

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